

# INVESTORS COMPLAINTS DATA IN COMPLIANCE WITH SEBI CIRCULAR SEBI/HO/CFD/DCR2/P/CIR/2021/0661 DATED NOVEMBER 23, 2021

#### Data for month ending September, 2024 is as follows:

| SN | Received from                    | Pending as<br>at the end<br>of last<br>month | Received<br>during the<br>particular<br>month | Resolved<br>during the<br>particular<br>month* | Total pending<br>during the<br>particular<br>month # | Pending<br>complaints<br>> 1 month | Average<br>Resolution<br>time^\<br>(in days) |
|----|----------------------------------|--|---|--|--|------------------------------------|--|
| 1  | Directly from<br>Investors       | Nil  | Nil   | Nil  | Nil  | Nil                                | Not Applicable                               |
| 2  | SEBI (SCORES)                    | Nil  | Nil   | Nil  | Nil  | Nil                                | Not Applicable                               |
| 3  | Stock Exchanges<br>(BSE Limited) | Nil  | Nil   | Nil  | Nil  | Nil                                | Not Applicable                               |
| 4  | Other Sources<br>(if any)        | Nil  | Nil   | Nil  | Nil  | Nil                                | Not Applicable                               |
| 5  | Grand Total                      | 0  | 0   | 0  | 0  | 0                                  | 0  |

## Trend of monthly disposal of complaints (For 4 months on rolling basis):

| SN | Month           | Carried forward<br>from previous | Received during the particular | Resolved during<br>the particular | Pending at the end<br>of the particular |
|----|-----------------|----------------------------------|--------------------------------|-----------------------------------|---|
|    |                 | month                            | month                          | month *                           | month #                                 |
| 1  | May, 2024       | Nil                              | Nil                            | Not Applicable                    | Not Applicable                          |
| 2  | June, 2024      | Nil                              | Nil                            | Not Applicable                    | Not Applicable                          |
| 3  | July, 2024      | Nil                              | Nil                            | Not Applicable                    | Not Applicable                          |
| 4  | August, 2024    | Nil                              | Nil                            | Not Applicable                    | Not Applicable                          |
| 5  | September, 2024 | Nil                              | Nil                            | Not Applicable                    | Not Applicable                          |
|    | Grand Total     | 0                                | 0                              | 0                                 | 0                                       |

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

#### Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

| SN | Year        | Carried<br>forward from<br>previous year | Received during the particular year | Resolved during the particular year | Pending at the end of<br>the particular year* |
|----|-------------|--|-------------------------------------|-------------------------------------|---|
| 1  | 2021        | Nil                                      | Nil                                 | Not Applicable                      | Not Applicable                                |
| 2  | 2022        | 0  | 3                                   | 3                                   | 0   |
| 3  | 2023        | Nil                                      | Nil                                 | Not Applicable                      | Not Applicable                                |
| 4  | 2024*       | Nil                                      | Nil                                 | Not Applicable                      | Not Applicable                                |
| 5  | 2025        | Nil                                      | Nil                                 | Not Applicable                      | Not Applicable                                |
|    | Grand Total | 0  | 3                                   | 3                                   | 0   |

\*Till September 30, 2024.

## For VC Corporate Advisors Private Limited

Selan

Urvi Belani (Vice President & Compliance Officer)



Date: 03.10.2024